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Munahiliqqikkut Inuuhiᓂᓄᓄᓄᓄᓄ
Department of Health and Social Services
Ministère de la Santé et des Services sociaux

October 4, 2007

Elaine Keenan Bengts
Nunavut Information and Privacy Commissioner
5018-47th Street
P.O. Box 262
Yellowknife, NT X1A 2N2

RECEIVED
OCT 16 2007

Re: Privacy Review Your file: 05-253-5
Our file: 1029-20-HSS0630

Dear Commissioner:

Thank you for your letter of September 11, 2007, in which you made your comments and recommendations regarding this privacy complaint.

As you stated in your letter we too are satisfied that the health center in this case has policies and procedures in place regarding confidentiality. The fact that they emphasize the importance of discretion on an ongoing basis displays their affirmation that it is indeed an essential aspect of privacy.

Training and education of all health employees under the Access to Information and Protection of Privacy Act is offered and given on a regular basis. Any questions or concerns the staff might have are readily answered by the ATIPP Coordinator.

We have received all of your recommendations and will certainly consider them as we move forward to ensure that we can minimize incidents of this nature in the future. The first step has been taken in the form of a Privacy Impact Assessment being conducted regarding electronic health records.

We do apologize for the lack of a timely response to this privacy request. A large turnover in staff during this time period was in part responsible for the delay. We have the utmost respect for the ATIPP Act and will do all that we can to ensure all requests are judiciously dealt with in the future.

Sincerely,

Alex Campbell
Deputy Minister

c.c. [REDACTED]